

Six Reasons to Use SolarWinds Dameware Remote Everywhere

Remote access and control should be convenient for both you and your end users. SolarWinds® Dameware Remote Everywhere (DRE) offers a set of tools designed to help you provide exceptional unattended support. And everything is delivered through a single, lightweight system that lets your technicians solve problems and perform maintenance in the background—with minimal disruption to your end users.

1. FAST CONNECTIONS

Every second your technicians spend waiting to connect to an end user's device is time lost on more valuable tasks for your business—and those seconds add up. DRE typically takes fewer than eight seconds to connect to a device—helping your technicians quickly get in, get the job done, and move on with their day.

2. WIDE PLATFORM SUPPORT

Whether your technicians use Windows®, Mac®, or Linux® workstations, DRE can connect them to a broad range of end-user devices—Windows, Mac, iOS®, and Android®.

3. SECURITY AND PRIVACY

DRE includes many features designed to safeguard your end users' devices while your technicians provide support. In addition to two-factor authentication and AES-256 encryption for every session, idle sessions automatically time out to prevent unauthorized access. Technicians can also pause sessions and use blank screens to keep sensitive information private.

4. POWERFUL TROUBLESHOOTING AND DIAGNOSTIC CAPABILITIES

DRE can help your technicians deliver better, faster behind-the-scenes support. They get access to capabilities like full terminal access, Windows commands, remote printing, drag-and-drop file transfers, forced reboots in safe mode, block option for remote keyboard and mouse usage, port and RDP forwarding, and more. Plus, you can record all session notes—and even the sessions themselves—to review for quality and auditing purposes.

5. CLEAR VISIBILITY INTO YOUR END USERS' DEVICES

With built-in support for 4K monitors, 24-bit true color, and multimonitor workstations—along with features like video streaming, full-screen and fit-to-screen modes, and automatic quality adjustment in low-bandwidth situations—your technicians can get a clear view into end users' environments.

6. AFFORDABLE PRICE WITH NO HIDDEN COSTS

DRE is licensed on a per-technician basis. You pay the same, no matter how many end users you have served or what the bandwidth is in the current month. We believe in a fair approach, so you have access to the full product experience in your license. You won't be charged for any extra features.

Start your free trial of SolarWinds Dameware Remote Everywhere today. Visit dameware.com/dameware-remote-everywhere to learn more.